# BUSINESS ANALYTICS





WHAT IS ANALYTICS

EXAMPLES

STRATEGY

SPECIFIC METHODS

## What is Analytics?

## **ANALYTICS**

Per Wikipedia, analytics are the discovery, interpretation and communications of meaningful patterns in data and the process of applying those patterns towards effective decision making

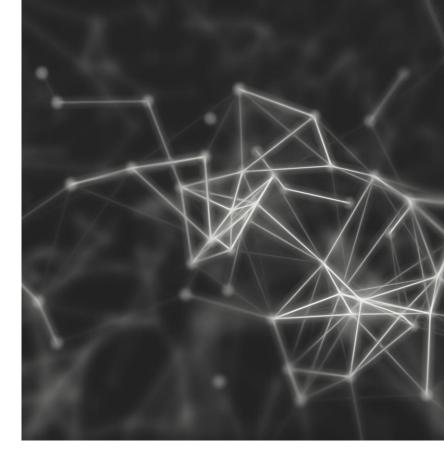


## **ANALYTICS**

#### **Record data**

- Marketing
- Leads
- Sales
- Operations

Look for relationships

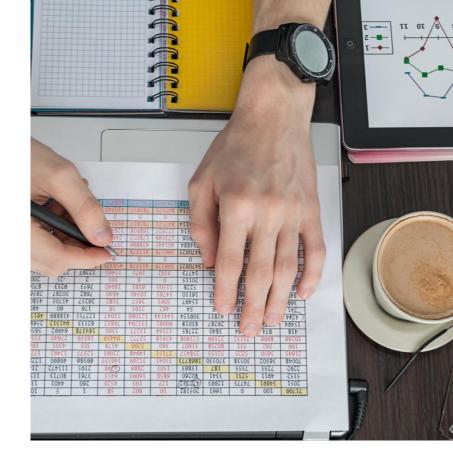


## **ANALYTICS**

#### **Create reports**

- Spreadsheets
- Databases
- Dashboards

Make decisions



Analytics Examples



## ANALYTICS **EXAMPLES**

#### Marketing

- Website
- Paid Advertising
- Business Listings
- Review websites

Leads

- Website forms
- Phone calls



## ANALYTICS **EXAMPLES**

#### Sales

- Sales process
- Products or services
- Appointments

#### Operations

- Fulfillment
- Inventory
- Customer service

Analytics Strategy

## ANALYTICS **STRATEGY**

Identify questions you want answered

Identify processes to record data from

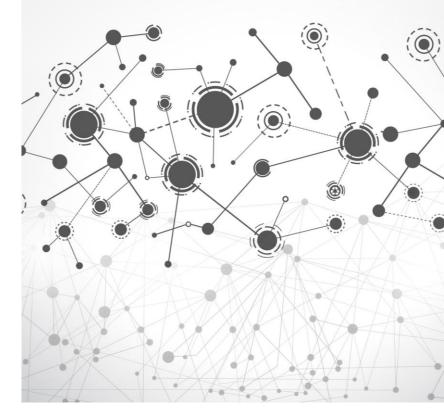
Finding ways to record data



## ANALYTICS **STRATEGY**

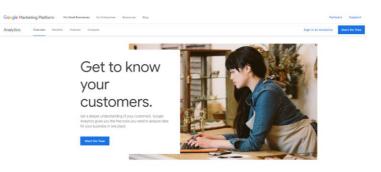
Developing systems to show relationships of data

Create reports of data



Specific Methods

## GOOGLE ANALYTICS



- Create account
- Add code to website
- Create goals
- Review data
- Create dashboards

### GOOGLE ADS CONVERSION TRACKING

- Create conversion
- Add code to website
  - Thank You page
- Integrate with Google Analytics
   account

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- Create Facebook Business Manager
   account
- Create Ad account
- Create pixel
- Add code to website
- Create custom events

Conclusions



# BENEFITS of **ANALYTICS**

#### **1** Record all data

#### 2 Create reports

#### **3** Create relationships

#### 4 Make decisions